



April 2, 2014

To: FedEx Express Shippers  
Re: Federal Express Corporation (FedEx Express)  
Safety Regulatory Compliance

Dear Valued FedEx Customer:

We offer the following regarding FedEx Express regulatory compliance, including transportation of dangerous goods/hazardous materials and safety:

FedEx Express has developed programs to comply with all applicable federal and state laws and regulations that apply to the services we offer.

FedEx Express has vehicle liability insurance and general liability insurance. You may view and download copies of our verifications of insurance at <http://www.fedex.com/us/about/insurance/index.html>.

FedEx Express has a DOT safety rating of satisfactory. You may view our safety rating and CSA SMS results at <http://safer.fmcsa.dot.gov/CompanySnapshot.aspx>. Our U.S. DOT number is 86876. FedEx Express is an authorized interstate motor carrier and holds intrastate operating authority in those states where registration is required. FedEx Express is certified by the Federal Aviation Administration to operate as an all-cargo air carrier. FedEx Express programs include required driver or crewmember qualification and safety training as well as a federally approved alcohol and drug-testing program.

FedEx Express has an extensive dangerous goods (hazardous materials) program, which includes spill prevention, agency notification, appropriate handling, and emergency response to hazardous materials incidents. This program is implemented through policies, procedures, practices, manuals, and training. We comply with all applicable U.S. and state permit requirements and have all required registration numbers for the hazardous materials we accept for transport. We provide training, as appropriate, for employees with respect to the safe and secure handling and transportation of hazardous materials. In addition, we offer hazardous materials training for customers and shippers. Please contact our Dangerous Goods/Hazardous Materials hotline at 1-800-463-3339 should you have any questions.

FedEx Express also has an extensive safety program that consists of safety awareness, training, health and wellness, accident/injury reporting and investigation, facility safety inspection and recordkeeping. This program is implemented through policies, procedures, practices, manuals and training.

In addition, FedEx Express has a fully inclusive environmental management program which includes awareness and training, spill response and reporting, operational best management practices, property investigations and due diligence, inspections and recordkeeping. This program is also implemented through policies, procedures, practices, manuals and training.

Prior to September 11, 2001, FedEx Express maintained a high level of security and safety awareness due to the nature of its time definite operations. Since the events of September 11, FedEx Express operates under the appropriate level of security and safety awareness and has taken necessary precautions to ensure the safety of our employees, equipment, packages and customers. FedEx Express is C-TPAT certified (certification no. 00407) and has a TSA compliant security program. All aspects of our operation continue to comply with the guidelines set forth by government agencies. In addition, FedEx Express continues to cooperate with local, state and federal authorities. Further, the 9/11 legislation that requires 100% cargo screening by August 1, 2010, applies to cargo carried aboard a passenger aircraft. All cargo aircraft operated by FedEx Express are not subject to these requirements.

The federal regulations governing dangerous goods/hazardous materials (HM-232) require shippers and carriers to develop and implement a security plan addressing risks related to the transportation of hazardous materials. FedEx Express has a Hazardous Materials Security Plan in place and is in full compliance with these regulations. Additionally, customers shipping radioactive materials should be aware that under 10 C.F.R. 37.79, FedEx Express: (1) Does not meet the requirements for road transport of Category 1 radioactive materials (contact FedEx Custom Critical for this road service); (2) Can transport Category 1 radioactive materials by air from airport to airport; and (3) Does meet the requirements for the road transport for Category 2 radioactive materials.

While FedEx Express is not in a position to provide copies of internal policies and procedures to our customers, FedEx Express' policies and procedures are designed to comply with all applicable laws and regulations. The information contained herein is provided for informational purposes only and is subject to change without notice. This letter does not alter or amend the terms of the FedEx Service Guide, the provisions of which govern the terms and conditions of service and limitation of liability of FedEx

Thank you,

Federal Express Corporation